9 July 2025

LETTER OF RECOMMENDATION

Regarding: Garno Tech — Client reporting dashboard

To whom it may concern,

We had been sending monthly fleet reports as spreadsheets and PDF attachments. This worked when our client list was small, but it was becoming time-consuming to prepare and difficult for customers to compare information across periods.

Garno Tech helped us turn the reporting process into a secure web dashboard with role-based access, summary charts, and exports for clients who still needed offline reports. The team spent time understanding which metrics clients actually used instead of simply reproducing every column from our spreadsheets.

We were especially pleased with their approach to testing. Edge cases involving missing data and unusual reporting periods were identified before rollout. The first release did not try to do everything, but it addressed the main operational burden and gave us a sound basis for future development.

Kind regards,

Founder
Ridgeway Fleet Advisory