18 September 2025

LETTER OF RECOMMENDATION

Regarding: Garno Tech — Website redesign & local service inquiries

To whom it may concern,

We engaged Garno Tech to replace a website that had become difficult for our team to update and did not explain our service coverage clearly. Our main requirement was a straightforward site that property managers could use on mobile, with separate pages for routine maintenance, emergency callouts, and planned works.

The team proposed a clear page structure, simplified the inquiry forms, and implemented service-area pages without turning the project into a much larger rebuild. They were particularly attentive to the way requests reach our office: the forms capture property location and the nature of the work before an inquiry is sent.

During review, we asked for several changes to the wording and quote-request flow. These were handled without losing track of the original scope. We now have a site our coordinators can maintain, and inquiries arrive with more useful context than before. I would be comfortable recommending Garno Tech for a practical, well-managed website project.

Kind regards,

Operations Director
Northline Field Services

